



MEDIA RELEASE

\$300 CLIMATE VOUCHERS FOR ALL HDB HOUSEHOLDS FROM 15 APRIL 2024

Vouchers can be used to purchase a wider range of energy- and water- efficient products

4 March 2024 – To enable households to be more efficient in their use of energy and water, the National Environment Agency (NEA) and PUB, Singapore's National Water Agency will enhance the Climate Friendly Households Programme (CFHP).

2 From 15 April 2024, all HDB households¹ will receive \$300 worth of Climate Vouchers as part of the enhanced CFHP. These vouchers can be used to purchase 10 types of energy- and water-efficient household products, with new additions such as direct current fans, washing machines and water closets. The Climate Vouchers will be valid until 31 December 2027.

3 By switching to more efficient appliances and fittings, households can reduce their energy and/or water consumption, lower their utility bills, reduce greenhouse gas emissions and play their part in slowing down climate change.

Claiming and Spending Climate Vouchers

4 From 15 April 2024, HDB households can claim their Climate Vouchers by logging on to RedeemSG (go.gov.sg/cv-claim) with their Singpass account. To use the Climate Vouchers, they can present the voucher with proof of address² at participating retail outlets. More details on how to redeem the vouchers and the list of participating retailers are listed in the Annex.

5 Singpass accounts may be created online or by visiting the nearest Singpass counter³ for assistance. Seniors who do not own a smartphone or require assistance may approach members of their households for assistance in accessing their vouchers. Alternatively, they can contact NEA at nea@redeem.gov.sg or 6225 5632.

6 More information on the Climate Friendly Households Programme is available at go.gov.sg/climatevouchers.

About the Climate Friendly Households Programme

7 The Climate Friendly Households Programme was launched in November 2020 to help 1-, 2- and 3-room HDB households save on utility bills in the longer run through vouchers for the purchase of energy-efficient refrigerators, LED lights and water-efficient shower fittings.

8 From 15 April 2024, the programme will be enhanced to benefit more households when they purchase eligible energy- and water-efficient household products. In addition to extending the Climate Vouchers to **all** HDB households, we have also increased the voucher quantum and included a wider range of eligible products. Households can also flexibly select different

¹ Singaporean/Permanent Resident

² Examples of proof of address include bank statements, utility bills, Singpass mobile application or NRIC.

³ The list of Singpass counters is available on <https://www.singpass.gov.sg/home/ui/counter-locations>

denominations of vouchers to use for their purchases. More details of the current and enhanced Climate Friendly Households Programme are appended below:

| | Current Programme | Enhanced Programme |
|-----------------------|---|---|
| Household Eligibility | 1-, 2- and 3-room HDB households | All HDB households |
| Eligible Products | <ul style="list-style-type: none"> • 3- or 4-tick refrigerators • 3-tick shower fittings • LED lights | <ul style="list-style-type: none"> • 3- or 4-tick refrigerators • 3-tick shower fittings • 2-tick and above LED lights* • 5-tick air-conditioners • 3-tick basin taps and mixers • 3-tick sink/bib taps and mixers • 3-tick water closets • 4-tick washing machines • Direct current fans • Heat pump water heaters <p><i>Illustrations of the full list of products covered under the enhanced CFHP are in the Annex</i></p> |
| Vouchers | \$225 worth of vouchers comprising: <ul style="list-style-type: none"> • \$150 refrigerator voucher • \$50 shower fittings voucher • \$25 LED lights voucher | \$300 Climate Vouchers in different denominations (e.g. \$2, \$5, \$10 and \$50) provided to each household which can be used to purchase eligible products |
| Validity | 28 November 2020 to 20 March 2024 | From 15 April 2024 to 31 December 2027 |

*Includes LED circular lights and LED downlights

- End -

For media queries, please contact:

Guenevere Cordeiro (Ms)

Executive Manager, Strategic and Media Communications
National Environment Agency

Tel: 9798 3094

Email: Guenevere_magdeline_cordeiro@nea.gov.sg

Ng Yun Shuen (Ms)

3P Network Department, PUB

Tel: 9830 0938

Email: ng_yun_shuen@pub.gov.sg

About the National Environment Agency

The National Environment Agency (NEA) is the leading public organisation responsible for ensuring a clean and sustainable environment for Singapore. Its key roles are to improve and sustain a clean environment, promote sustainability and resource efficiency, maintain high public health standards, provide timely and reliable meteorological information, and encourage a vibrant hawker culture. NEA works closely with its partners and the community to develop and spearhead

environmental and public health initiatives and programmes. It is committed to motivating every individual to care for the environment as a way of life, in order to build a liveable and sustainable Singapore for present and future generations.

For more information, visit www.nea.gov.sg

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About PUB, Singapore's National Water Agency

PUB is a statutory board under the Ministry of Sustainability and the Environment (MSE). It is the national water agency, which manages Singapore's water supply, water catchment, and used water in an integrated way. From April 2020, PUB also took on the responsibility of protecting Singapore's coastline from sea-level rise as the national coastal protection agency.

PUB has ensured a diversified and sustainable supply of water for Singapore with the *Four National Taps* (local catchment water, imported water, NEWater, desalinated water). PUB leads and coordinates whole-of-government efforts to protect Singapore from the threat of rising seas and the holistic management of inland and coastal flood risks.

PUB calls on everyone to play a part in conserving water, in keeping our waterways clean, and in caring for Singapore's precious water resources. If we all do our little bit, there will be enough water for all our needs – for commerce and industry, for living, for life.

Find out more about us:

Like us at www.facebook.com/PUBsg

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and <https://www.tiktok.com/@pub.singapore>

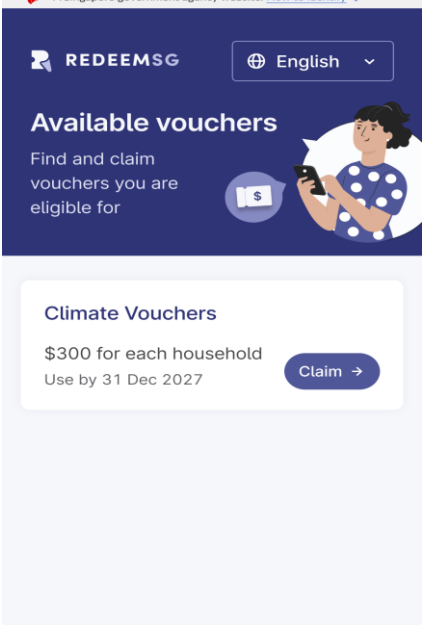
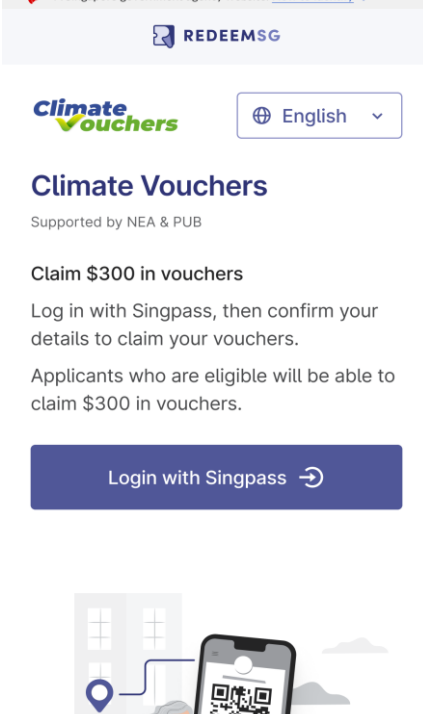
Subscribe to our channel at www.youtube.com/sgPUB

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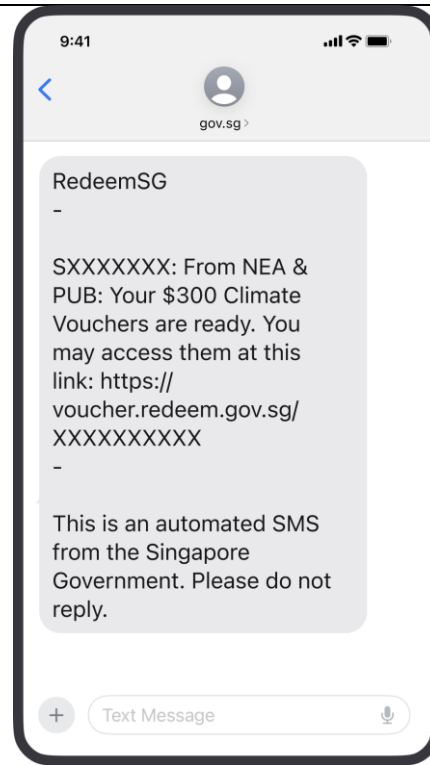
Editor's Note: Please use **PUB, Singapore's National Water Agency** or **National water agency PUB** in your report, and the acronym **PUB** subsequently after the first mention.

Steps to claim and spend Climate Vouchers

How to claim:

| | |
|---|---|
| <p>1. Visit go.gov.sg/cv-claim. Tap on 'Climate Vouchers'.</p> |  <p>A Singapore government agency website. How to identify</p> <p>REDEEMSG English</p> <h3>Available vouchers</h3> <p>Find and claim vouchers you are eligible for</p> <p>Climate Vouchers \$300 for each household Use by 31 Dec 2027 Claim</p> |
| <p>2. Log in with Singpass. Only one household member needs to do this on behalf of the household.</p> |  <p>A Singapore government agency website. How to identify</p> <p>REDEEMSG</p> <h3>Climate Vouchers</h3> <p>Supported by NEA & PUB</p> <h4>Claim \$300 in vouchers</h4> <p>Log in with Singpass, then confirm your details to claim your vouchers.</p> <p>Applicants who are eligible will be able to claim \$300 in vouchers.</p> <p>Login with Singpass</p> |

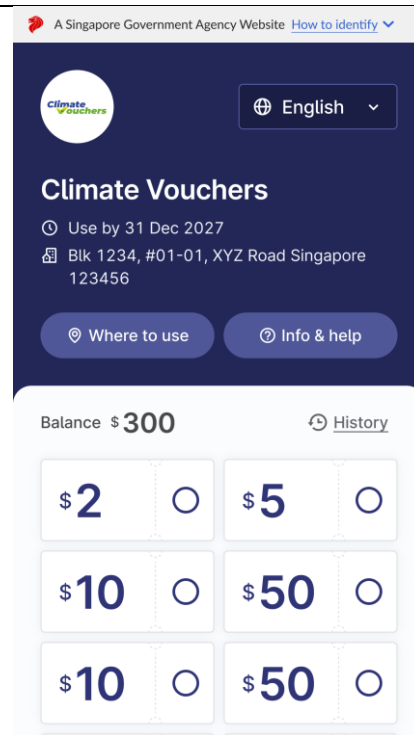
3. An SMS from sender 'gov.sg' with a link will be sent to the registered Singpass phone number. Forward the SMS to share vouchers with household members.



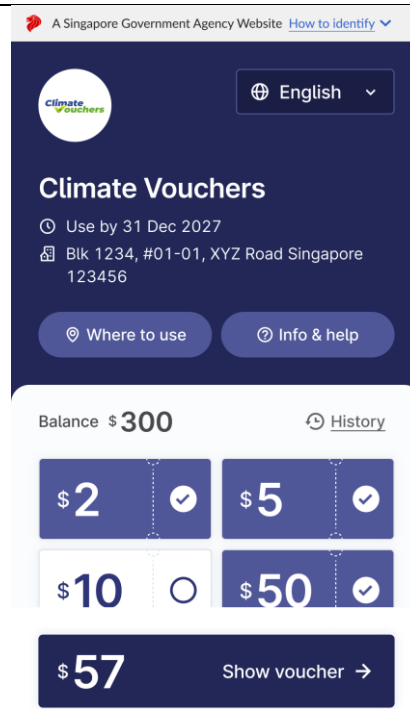
How to spend:

1. Present proof of address with Climate Vouchers.

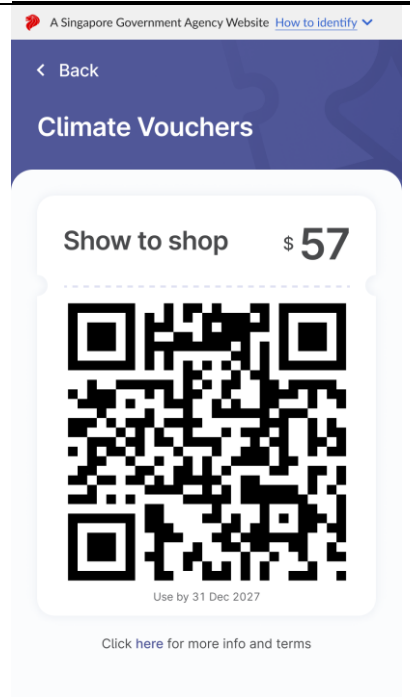
Examples of proof of address include bank statements, utility bills, Singpass mobile application or NRIC.



2. Choose the amount to spend. Then tap on 'Show voucher'.



3. Show QR code to cashier. They will scan it to complete your payment.



Participating Retailers

| | |
|-----------|---|
| 1 | Audiohouse |
| 2 | Bathroom Warehouse |
| 3 | Best Denki |
| 4 | Chuan Heng Hardware Trading |
| 5 | Courts |
| 6 | Dairy Farm Retail Group (Giant) |
| 7 | Dairy Farm Retail Group (Cold Storage) |
| 8 | FairPrice |
| 9 | Gain City |
| 10 | Harvey Norman |
| 11 | Mega Discount Store |
| 12 | Sheng Siong |
| 13 | T.S. Yong Trading |
| 14 | Woodlands Domestic Electrical |

**Bold font refers to new retailers who will join enhanced CFHP*

List of Enhanced CFHP-Eligible Products

